



Newegg Return Service Quick Guide

Newegg Return Service

The Newegg Return Service is a program which enables sellers to use Newegg as a return processing center for orders placed on the Newegg platform. The shipping is handled by Newegg's dedicated logistics infrastructure, or by premier 3rd party logistics service providers.

Whether you are shipping on your own or using the Shipped by Newegg (SBN) program, the Newegg Return Service can streamline returns and provide a greater overall experience for those customers residing in the U.S.

How It Works

Newegg Return Service workflow includes the following steps:

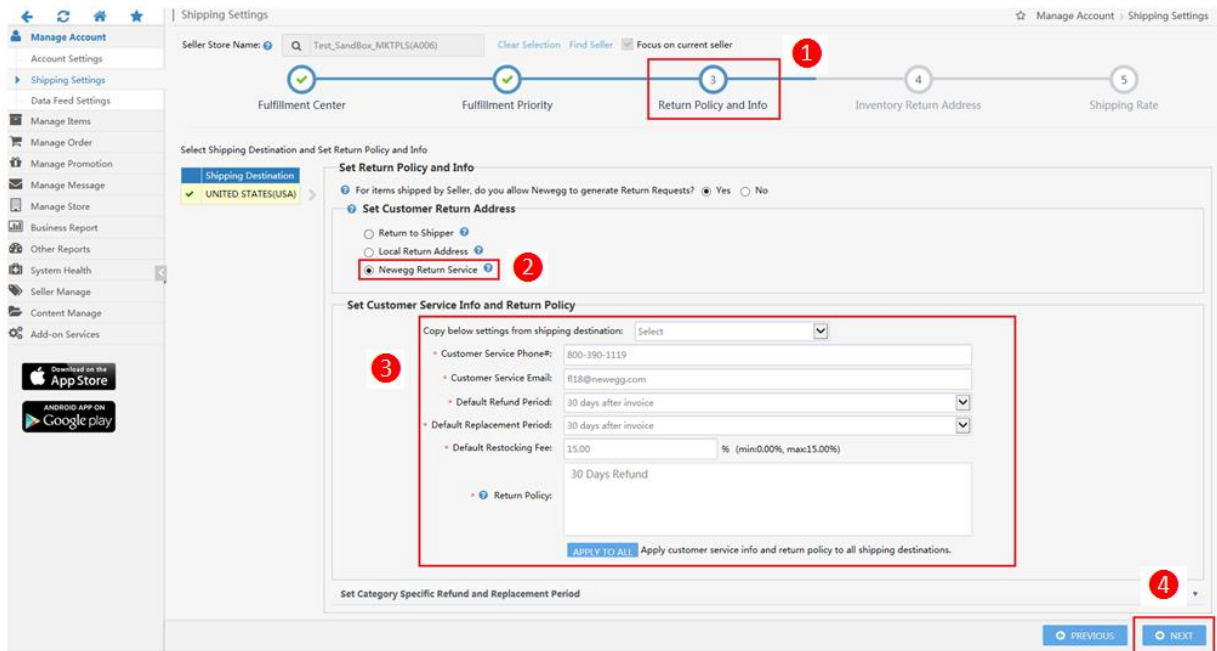
- [Activating your account for the Newegg Return Service](#)

Activating your account for the Newegg Return Service

Under Manage Account (1) select Shipping Settings (2) then click Next (3)

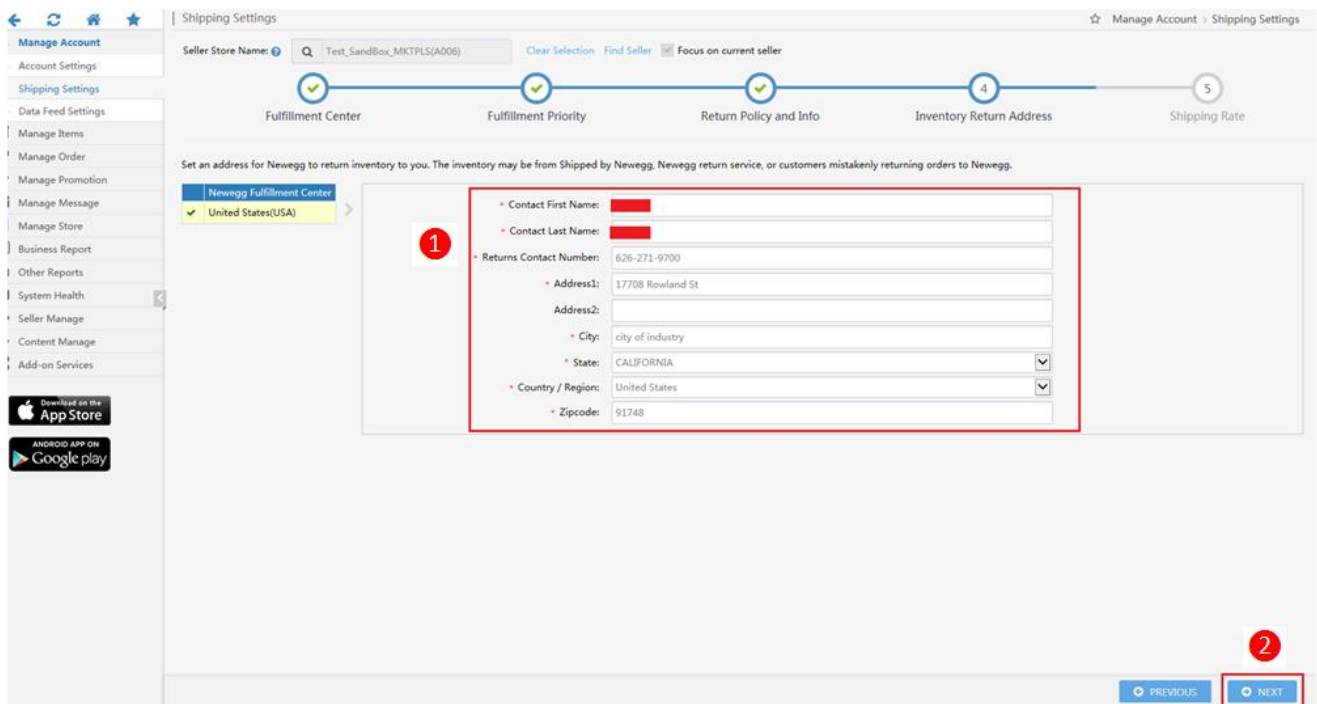
Status	Action	Warehouse Location	Warehouse Type	Shipping Destination
✓	✗	United States(USA)	Shipped by Seller	USA
✓	✗	United States(USA)	Shipped by Newegg	USA

1. Continue to click "Next" two more times until you are at the Return Policy and Info page (1). And select Newegg Return Service (2) under Set Customer Return Address field. Next, fill out the required Set Customer Service Info and Return Policy (3) and click Next (4).



3. Fill out your US return address location and contact information (1) and click Next (2).

- a. Note: this is the location for Newegg to send RMA inventory back to you. If you do not have a US address location and wish to pick up the inventory, you may use Newegg's return address: 17560 Rowland St. City of Industry CA 91748.



4. Click "Save" on the following page to complete the Newegg Return Service enrollment.